Case Study
Bromsgrove School

About

Bromsgrove School is an independent boarding school in Worcestershire. It is one of the oldest public schools in England with around 600 staff members and over 1,600 national and international students. As a Senior Network Engineer for the school, Chris Coombes and his seven colleagues in the IT department manage all computers and devices from one central point, no matter where their users are in the world.

Chris Coombes, Senior Network Engineer:

"AnyDesk enables us to do things you wouldn't believe would normally be possible.

Our users love how quickly we can help them via remote support.

Other solutions do not have the ability to carry out administrative tasks in the same way."

The Challenge

Need to manage all devices centrally

The IT department of Bromsgrove School needs to manage all devices from one central point. "We needed a tool to support our users from home, whether they were connected to our network or not." They required a program that flawlessly runs in the background and is easily and quickly deployed.

Administrative tasks like changing the school's VPN provider need to be possible, even while staff and teachers are scattered across the country, and even world-wide. Their remote desktop software has to adapt to major network changes and still run smoothly.

AnyDesk is lean, uncomplicated, and stable

AnyDesk is their perfect match. "Within only three days, we deployed AnyDesk to 400 computers." It works from the minute the PC is turned on and has a network connection. Chris Coombes is especially excited about AnyDesk's stability. "It handles a network change very well."

Thanks to the Whitelisting feature, security is never an issue with AnyDesk. Remote access can be restricted to specific domains and devices. Among Bromsgrove School's staff, the AnyDesk chat window is especially appreciated. "We can leave a message, telling our users that we will take over control of the device and message them again when we're done."

When it comes to IT support, sometimes the little things make the difference: "My favorite feature is the custom namespace. Matching the computer's name with the AnyDesk client is a real time saver. We can quickly identify the PC." That way, AnyDesk perfectly integrates into the school's network and always works reliably and stably.

Benefits

What makes AnyDesk a great solution for Bromsgrove School?

Fast implementation ✔
in only 3 days

Highly customizable ✔
A flexible client and a customized Namespace

Stable and reliable ✔
Highly adaptive - even to network changes

Central IT management ✔
Efficient handling of users and devices

Facts & Figures

7
IT employees

600
staff members

1,600
students

400
computers

3
days of deployment

0
security concerns

◆❯ AnyDesk